

American Red Cross Blood Services • Northern California Region  
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## **INDIVIDUAL VOLUNTEER OPPORTUNITIES**

**Blood Donor Ambassador / Greeter** – Monday-Saturday, 3- to 4-hour shifts. South Bay Blood Centers/Mobile Blood Drives. Welcome donors as they enter the blood drive. Your smiling face and attitude make a big difference in how the donor evaluates his or her donation experience. Your duties may include greeting each donor; having them sign in; thanking them for coming; keeping track of appointments, “walk-ins,” and new donors; and making sure all donors are worked into the donation process in an orderly and appropriate manner. Other duties will vary depending on the drive. Your most important job is to make sure the donor has a welcoming start to the donation experience! Commitment: two 3-hour shifts per month for four months.

**Blood Donor Ambassador / Canteen** – Monday-Saturday, 3-hour shifts, Blood Centers/Mobile Hours (mostly daytime). After their donation, donors are required to rest for fifteen minutes at a refreshment table referred to as Canteen. You will greet each donor, help make sure they get beverages to replenish body fluids and snacks to increase blood sugar. You will monitor donors for any signs of physical reactions, give each donor a “Be Nice to Me...I Just Donated Blood” sticker, provide educational information, converse with them, and *thank* them for taking the time to donate blood. You may also help donors schedule their next appointment. This is a great “customer service” job. Donors who feel welcomed, appreciated, and valued are much more likely to make another appointment and to donate more frequently. Commitment: two 3-hour shifts per month for four months.

**Phone Team Volunteers** – 2-hour shifts Monday-Thursday 6 to 8 PM, Fri 1-5, Sat 9-2, Sun, 3-8 Oakland. As a Phone Team volunteer, you will call recent donors to thank them for their donations and to ask if they’d be willing to schedule their next appointment. It’s fun, it’s easy, and it makes a big difference in the number of appointments we make. By freeing our dedicated Telerecruiters to focus on “lapsed” donors, you help increase the number of donations at our Blood Centers. This opportunity is great if you work during the day and need evening or weekend volunteer opportunities. After the three months, your commitment is completed. If you want to continue, you can just sign up for another three months! In addition to the evening hours during the week, you can schedule your 2-hour shift on Friday afternoons, Saturdays, or Sundays. Commitment: one 2-hour shift per week for three months.

**Drivers** – Monday-Saturday, 3- to 4-hour shifts, Flexible Times. As a Driver, you will deliver blood products to Bay Area hospitals. Red Cross vehicles and mobile communications are provided and boxes are prepared and sealed prior to pick-up for delivery. You must have a current California driver’s license, clear a DMV check (which takes about two to three weeks), and train with Transportation staff or volunteers. A great volunteer job if you like to be out and about! Commitment: two 3- to 4-hour shifts per month for four months.

**Special Projects**– Monday-Friday, various shifts (9 am-5 pm), Oakland. If you prefer office work or have general office and/or computer skills (e.g., filing, photocopying, data entry, mailings), or unique project skills, you can help out with projects at the 6230 Claremont facility in Oakland. Projects have included database, web, and brochure design; community outreach; and clerical support for our Marketing, Human Resources, and Hospital Services departments. Your special language, artistic, technical, customer service, and other special skills are always welcomed by Blood Services. Leadership abilities such as making presentations to local community groups to increase our roster of volunteers and to support community and corporate blood drives are also valued. So do let us know about your special skills and interests.